# **Ajit Kumar Chaudhary**

Senior Program Manager- Inside Sales #Edtech#B2C



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8951394730

I am an enthusiastic, Self-motivated, reliable, responsible and hard working personality. I am a mature team worker and adaptable to all the challenging situations.

I am able to work well in both team environments as well as using my own initiative.

## **Profile Summary**

Motivated Sales Associate with 10 Years of experience boosting sales in the edtech industry and customer loyalty through trusted service. Resourceful expert at learning customer needs, directing to sales and upselling to meet sales targets. Committed to strengthening customer experience with positivity and professionalism when answering requests and processing sales.

### **Education**

B.Com, Commerce

Lalit Narayan Mithila University - Darbhanga, Bihar, 2013

## **Employment History**

May 2022 Present Senior Program Manager- Inside Sales #Edtech#B2C

#### GeekLurn Edutech Services Pvt. Ltd -Bengaluru, Karnataka

- Working as a Counsellor-Student Manager
- Calling 100 to 150 calls everyday.
- Selling trending professional courses Data Science, Data Analysis, Business Analytics.
- Monthly revenue target 10 to 15 lakhs
- Achieved over 85 to 110% Sales each months
- Top performer of the Month- February 2023

January 2019 January 2022

Senior Manager-Inside Sales

# UpGrad Jeet ( The Gate Academy Pvt Ltd) - Bengaluru

- Was working as senior Manager- Inside Sales
  With the team size 15 to 20 Taking care of
  complete Inside sales business of the
  Company, New business development & Sales
  operation, Online Sales, PAN India.
- Sales training, soft skills training, .CRM

# **Key Skills**

Business
Development

Ownership ★★★★

Marketing & Sales improvement ★★★★★

Pressure Handling

Team Motivation

★★★★

New Ideas ★★★

# Technical Skills

MS Word MS Excel MS PowerPoint

training (LeadSquared, LMS, CMS..)

- Sales call audit & Sales Improvement.
- Product Training-GATE, SSC JE, RRB JE, NTPC.

December 2014 December 2018 Asst. Manager(Counsellor)- Student Relations

#### THE GATE ACADEMY PVT LTD

- Worked as a Counsellor-Student Relations
- Was calling 100 to 150 calls everyday.
- Selling the Distance learning courses Exam Prep for GATE, SSC JE, RRB JE, NTPC.
- Monthly revenue target 6 to 10 lakhs
- Achieved over 120% Sales each months

November 2013 December 2014 Technical Support Executive

#### Kochar Infotech Limited- Bengaluru, Karnataka

- MTS Data Support.
- Handling Customer Query.
- Convincing new leads into sales

### **Courses & Certifications**

• Diploma in Computer Applications

## **Awards / Achievements**

The Star Performer of the Month- March 2019

THE GATE ACADEMY

Inside Sales Manager- Achieved Team Target 74Lakhs

The Star Performer of the Month- Aug 2017

THE GATE ACADEMY

Asst. Manager- Student Relations-For Highest Revenue

#### **Best Counselor Inside Sales in 2016**

THE GATE ACADEMY

Inside Sales Counselor-Student Relations- For Highest Revenue

#### **Top performer of the Month- February 2023**

Total revenue of 17 lakhs in the month

LeadSquared SMC LMS Google sheets

Microsoft Office Suite

## **Personal Information**

**Date of Birth** 4th March 1990

**Gender** Male

Address J P Nagar Bengaluru

(Karnataka) Pin-56078

**City** J P Nagar, Bengaluru

**Country** India

Marital Status Married